

# RARA 2023 Ticket Sales FAQs & General Information

## FAQ's

**When can I buy tickets?** Sales to the general public will be available starting March 22, 2023

**How do I renew my tickets?** Ticket renewals are for customers who purchased or redeemed tickets in 2022 only and are available through the link in the email you receive(d) on January 14, 2023. If you did not receive your renewal email on January 14th, please check your spam folder. If you still cannot find the renewal email from EventSprout , please email [support@eventsprout.zendesk.com](mailto:support@eventsprout.zendesk.com) so we can look up your 2022 purchase. Renewals will be available from January 14th until March 17th. Remaining seats will then be available for purchase to the general public starting March 22nd.

**How can I buy tickets?** Starting March 22<sup>nd</sup>, 2023 the easiest way to purchase tickets is with a credit card online at [CLICK HERE](#). If you need assistance or want to purchase by phone contact EventSprout at **912-470-5773** or for additional support email [Support@eventsprout.zendesk.com](mailto:Support@eventsprout.zendesk.com) .

**What if I need to pay by check?** Email EventSprout at [support@eventsprout.zendesk.com](mailto:support@eventsprout.zendesk.com) or call **912-470-5773**. EventSprout will give you the amount due, then mail a check to: RARA, 14501 Mt. Anderson St., Reno, NV 89506. RARA will finalize your order online once your check has been received and you will receive a confirmation email.

**Can I print my tickets at home?** Yes, you may, or if you prefer, you can download them to your smartphone.

**What if my tickets are lost or stolen?** To resend your confirmation email (which contains your tickets), please click [here](#) (<https://www.eventsprout.com/resend-confirmation>)-- just be sure to use the same email address that you used while registering for the event!

**Do you offer refunds?** We have a NO REFUND policy, if you would like to protect your order; please purchase Ticket Insurance from FanShield at check-out when purchasing your tickets from EventSprout.

**Will there be a Will Call/Box Office at the races?** You have the ability to electronically distribute tickets to others, but there is a Will Call/ Box Office at the main entrance which is open with limited staffing, therefore advance purchases are *highly* recommended.

**How do I become a Reno Air Racing Association Member?** To become a member, click [here](#) for information and to purchase.

**How can I sign up to receive updates and news about the races?** You can subscribe to receive emails [here](#). Follow us on Facebook, Instagram, Twitter, and TikTok, or keep an eye on [airrace.org](http://airrace.org) for up-to-date information, as well.

## General Information

Contact information for ticketing (EventSprout):

<https://www.eventsprout.com/>

email: [Support@eventsprout.zendesk.com](mailto:Support@eventsprout.zendesk.com)

phone: 912-470-5773

### **AGES DEFINED**

*Free – 5 yrs. & under (must sit in a lap if in the Reserved Seating area in the grandstands)*

*Junior – 6 – 12 yrs.*

*Senior – 60 yrs. or above*

**AWARDS BANQUET** – Sunday night catered dinner in the RARA hangar, available for purchase online at a later date. Limited Seating!

### **BEST DAY TO ATTEND**

*Every day is a great day, but if you are looking for a smaller crowd come earlier in the week (Wednesday or Thursday). Racing of all classes is held every day, with performers practicing during the week and performing Friday through Sunday.*

### **BOX SEATS** (Private Season or Public Daily boxes are available)

*PRIVATE SEASON– minimum of 10 people, max of 15, Season boxes are located in Row A, B or C just off the flight line; include pit passes, two cooler passes (coolers are delivered to your private box seat), Season parking and a sign hung on your box seat area (additional signs are available for \$40 ea. by pre-show order only).*

*PUBLIC DAILY – minimum of 1 person, max of 15, each seat sold separately within each box, any number of days in Rows B or C just off the flight line; include pit passes, and parking.*

*COOLERS - Two Cooler passes are included in PRIVATE SEASON Box Seat holder packages only. Additional cooler passes can be purchased by Private Season Box Seat holders at \$100 per cooler through the RARA office. Please send your detailed request to [tickets@airrace.org](mailto:tickets@airrace.org). If your cooler is over 50 Qts. you must pay an additional \$100 to the RARA office.*

*BOX SEAT SIGNS - One box seat sign is included in PRIVATE SEASON Box Seat holder packages only. Each sign is hung on your PRIVATE box. Additional box seat signs can be purchased by PRIVATE SEASON Box Seat holders at \$40 per sign through the RARA office. Please provide or confirm your sign wording by emailing [tickets@airrace.org](mailto:tickets@airrace.org).*

*PARKING – 1-3 box seat tickets receive 1 parking pass, 4-6 tickets receive 2 parking passes, 7-9 tickets receive 3 parking passes, 10-12 tickets receive 4 parking passes, and 13-15 tickets receive 5 parking passes.*

**CHAIRMAN'S HOSPITALITY TENT**

Thursday – Sunday only, opens at 10 a, Event admission is not included; Children should be 12 yrs. or older to enter the CHT and all ages require a purchased ticket.

**CHECKERED FLAG CLUB**

Season or Daily (Wednesday – Sunday); Tickets include admission, pit passes, private grandstand seating, parking, Continental breakfast, catered lunch, and a Saturday dinner with special guest speakers, as well as official merchandise. Children should be 12 yrs. or older to enter the CFC and all ages require a purchased ticket.

New Checkered Flag Club Season (Wed-Sun) Members receive a Jacket or Polo-Shirt, Returning Checkered Flag Club Season (Wed-Sun) receive a Polo-Shirt, along with CFC hat, pin, poster and program.

**DIRECTIONS/LOCATION**

The STIHL National Championship Air Races are held at the Reno-Stead Airport, 4895 Texas Ave., Reno, NV 89506.  
<https://www.google.com/maps/dir//4895+Texas+Ave+Reno,+NV+89506/@39.6595373,-119.8732489,16z/data=!4m5!4m4!1m0!1m2!1m1!1s0x80994956498dd063:0xe90ba211cb7d9242>

**DISCOUNTS** – Military, Senior and Local (Wednesday of race week only) discounts are available on General Admission tickets; discounts cannot be combined.

**EVENT DAYS/HOURS**

Monday – Tuesday: Aircraft qualifications. Pit passes will be available for purchase at the Pit Booth only.

Wednesday - Sunday:

Gates open at 7 am and close at 6 pm

Show starts at 8 am and ends at approximately 4:30 pm (5 pm on Sunday)

**GOLF CART RENTALS** – Contact Sierra Golf Carts, Cindy Brent @ phone: 775.972.3205

**HOTELS**

Discounts for patrons are contracted at the end of July with:

THE ATLANTIS

THE NUGGET

THE PEPPERMILL

THE ROW Hotels (Circus Circus, Silver Legacy, & Eldorado)

The GSR

## **MERCHANDISE**

*Merchandise can be purchased online at [airrace.org/SHOP](http://airrace.org/SHOP) or at the event, at any one of the three merchandise stores.*

## **PARKING**

*Checkered Flag Club and Box Seating—Daily or Season, include parking*

*Parking will be available for purchase through EventSprout*

*The following can be purchased in advance:*

*Reserved – Daily or Season*

*Handicap - Daily or Season*

*Motorcycle - \$5 (parking is located in the*

*Handicap Lot)*

## **RV Parking**

**Season (Wed-Sun)** Dry camping with available Sani-hut and Water service, for a charge; early arrival and late departure by a few days is acceptable  
**West Lot** – available for purchase through the RARA office on Feb 1, 2023 For returning RV guests, last year's space(s) are on hold, those on a wait list, you are next in line, then the remaining spaces will be on a first come first served basis.

**Optimist Lot** – handled by Lorraine Seabert: 775.853.6578, 775.848.2210 or [brettandlorraine@aol.com](mailto:brettandlorraine@aol.com)

## **PIT PASSES & WRISTBANDS**

*Pit passes must be exchanged for a pit wristband (whether Daily or Season) at the Pit Booth (located mid-field) in order to make entry into the Pit Area.*

## **PROHIBITED ITEMS**

*Animals, unless a service animal*

*Umbrellas*

*More than 1 bottle of water*

*Food*

*Electric bicycles, one-wheels, ETC. are not allowed, only electric scooters for handicap use are permitted*

*Chairs are prohibited in the pit area*

## **RACE/PERFORMER SCHEDULE**

*Posted on our website at [airrace.org/EVENT/2022](http://airrace.org/EVENT/2022) AIR RACES SCHEDULE **in late August** and is subject to change due to weather, safety and/or flight operation factors. You may reference the prior year's event schedule for reference at <https://airrace.org/air-races-planning-schedule/>.*

## **SCHOOL FIELD TRIPS**

*All local schools are eligible for free field trips (guardians must purchase admission tickets). Call Reza with the STEM Education Discovery Program at 702.879.9100.*

### **SHADE LOCATIONS**

*Checkered Flag Club Hangar  
Chairman's Hospitality Tent  
Food vendor areas offer a few shaded areas for temporary relief*

### **SHUTTLE**

*Go to our website at <https://airrace.org/reno-air-races-tickets/> for details and a link to [purchase](#). Shuttles are provided by Amador Stage Lines, The Row casino resort hotels (Eldorado, Silver Legacy & Circus Circus) will run every 20 minutes and the Nugget will run every hour, both lines starting at 7am and ending around 6pm.*

### **SMOKE/WEATHER**

*We have no control over wildfire or weather, nor can we foresee if either will ground a race. We will monitor and adjust based on current conditions during the event.*

### **VENDORS/EXHIBITORS**

*Call Ardie Carrick, RARA's Vendor/Exhibitor Coordinator at the RARA office, ext. 110.*

**FOOD VENDORS** – contact J.P. Pinocchio at 775.846.515

### **VOLUNTEERING**

*Applications can be found online at [airrace.org/About/Volunteer](http://airrace.org/About/Volunteer). As a volunteer, we request that you commit to a minimum of 16 hours during the event. Some form of compensation may be offered to non-profit groups who donate their employees' time.*

### **WHAT TO WEAR**

*The weather can vary from very low temperatures in the morning to high temperatures in the afternoon, with potential precipitation and wind in the afternoon. We recommend that you wear layers, a hat, and sunscreen, & drink lots of water!*

### **WHEELCHAIR SEATING**

*Available in the General Admission seating area in front of the grandstand*

### **Contact Information for Reno Air Racing Association office**

[www.Airrace.org/Tickets](http://www.Airrace.org/Tickets)

Email: [tickets@airrace.org](mailto:tickets@airrace.org),

Phone: 775-972-6663

***Proceed to the next page for PERFORMANCE and PACKAGE COMPARISONS...***

## PERFORMANCE and PACKAGE COMPARISONS

PERFORMANCE/PACKAGE	EVENT ADMISSION	ASSIGNED SEAT	PIT ACCESS	PARKING	COOLER PASSES (2)	MERCH	F & B	SPECIAL PRICING
General Admission	✓							✓
Reserved Seating	✓	✓						✓
Pit Passes			✓					✓
Private Box Seats – SEASON PRIVATE	✓	✓	✓	✓	✓			
Public Box Seats – DAILY PUBLIC	✓	✓	✓	✓				
Checkered Flag Club – SEASON*	✓		✓	✓		✓	✓	
Checkered Flag Club – DAILY*	✓		✓	✓			✓	
Chairman’s Hospitality Tent – SEASON (excludes Weds.)							✓	
Chairman’s Hospitality Tent – DAILY (excludes Weds.)							✓	

\*Checkered Flag Club - includes a private grandstand.

***Thank you and see you at the races!***