

## RARA 2022 Ticket Sales FAQs & General Information

### FAQ's

**When can I buy tickets?** Sales to the general public will be available starting March 14, 2022.

**How can I buy tickets?** Starting March 14th the easiest way is with a credit card online at [CLICK HERE](#). If you need assistance or want to purchase by phone contact EventSprout at 912-470-5773 or for additional support email [Support@eventsprout.zendesk.com](mailto:Support@eventsprout.zendesk.com).

**How do I renew my tickets?** Ticket renewals for customers who purchased or redeemed tickets in 2021 only are available through the link in the email you receive(d) on February 14, 2022. If you did not receive your renewal email on the 14th (please check your spam folder), and if you still cannot find it please email [support@eventsprout.zendesk.com](mailto:support@eventsprout.zendesk.com) so we can look up your 2021 purchase. Renewals will be available from February 14 until March 11th, then remaining seats will be available for purchase starting March 14th.

**Is parking included?** Parking is not included in the ticket price, unless you purchase Checkered Flag Club or Box Seat tickets. Parking will be available for purchase through EventSprout on [CLICK HERE](#).

**What if I need to pay by check?** Please email [Support@eventsprout.zendesk.com](mailto:Support@eventsprout.zendesk.com) or call 912-470-5773. EventSprout will give you the amount due, then you can mail a check to: RARA, 14501 Mt. Anderson St., Reno, NV 89506. RARA will finalize your order online once your check has been received.

**Can I print my tickets at home?** Yes you may or if you prefer you can download them to your smartphone.

**What if my tickets are lost or stolen?** To resend your confirmation email (which contains your tickets), please use this link [here](https://www.eventsprout.com/resend-confirmation) (<https://www.eventsprout.com/resend-confirmation>)-- just be sure to use the same email address that you used while registering for the event!

**Do you offer refunds?** All ticket sales are final. No exchanges or refunds. There will be no refund should the Event be cancelled due to inclement weather or cancellation for any reason beyond the control of Air Show, including, without limitation, cancellation of any scheduled performance. If you would like to protect your purchase, ticket insurance is offered through FanShield at the time of purchase.

**Will there be a Will Call/Box Office at the races?** You will have the ability to electronically distribute tickets to friends and co-workers. Yes, there will be a Will Call/Info Booth for questions, as well as a Box Office, but it will be open with limited staffing during the event, therefore advance sales are *highly recommended*.

**Who do I talk to about RV spaces?** They will be available for purchase through the RARA office at a later date. Stay tuned! For returning RV guests, last year's space(s) are on hold, and for those on a wait list, you are next in line, on a *first come first served* basis.

**How do I become a Reno Air Racing Association Member?** To become a member click [here](#).

**How can I sign up to receive updates and news about the races?** You can subscribe to receive emails [here](#). Follow us on Facebook, Instagram, Twitter and TikTok and keep an eye on [airrace.org](http://airrace.org) for up-to-date information.

## General Information

### Contact information for ticketing (EventSprout):

<https://www.eventsprout.com/>

email: [Support@eventsprout.zendesk.com](mailto:Support@eventsprout.zendesk.com)

phone: 912-470-5773

### AGES DEFINED

*Free – 5 yrs. & under (must sit in a lap if in the Reserved Seating area in the grandstands)*

*Junior – 6 – 12 yrs.*

*Senior – 60 yrs. or above*

*AWARDS BANQUET – Sunday night catered dinner in the RARA hangar, available for purchase online at a later date. Limited Seating*

### BEST DAY TO ATTEND

*Every day is a great day, but if you are looking for a smaller crowd come earlier in the week (Wednesday or Thursday). Racing of all classes is held every day, with performers practicing during the week and performing Friday through Sunday.*

### BOX SEATS (Private Season or Public Daily boxes are available)

*PRIVATE SEASON– minimum of 10 people, max of 15, Season box in Row A, B or C just off the flight line; include pit passes, two cooler passes (coolers are delivered to your private box seat), Season parking and a sign hung on your box seat area (additional signs are available for \$40 ea. by pre-show order only).*

*PUBLIC DAILY – there is a minimum of 1 person and maximum of 15 people per box, each seat is sold separately within the box, any number of days in Row B or C just off the flight line; each seat purchased includes pit passes, and parking.*

*COOLERS - Two Cooler passes are included in PRIVATE SEASON Box Seat holder packages only. Additional cooler passes can be purchased by PRIVATE SEASON Box Seat holders at \$100 per cooler through the RARA office. Please send your detailed request to [tickets@airrace.org](mailto:tickets@airrace.org).*

*BOX SEAT SIGNS - One box seat sign is included in PRIVATE SEASON Box Seat holder packages only. Each sign is hung on your PRIVATE box. Additional box seat signs can be purchased by PRIVATE SEASON Box Seat holders at \$40 per cooler through the RARA office. Please provide or confirm your sign wording by emailing [tickets@airrace.org](mailto:tickets@airrace.org).*

*PARKING – 1-3 tickets receive 1 Parking Pass, 4-6 tickets receive 2 Parking Passes, 7-9 tickets receive 3 Parking Passes, 10-12 tickets receive 4 parking passes, 13-15 tickets receive 5 parking passes.*

*CHAIRMAN'S HOSPITALITY TENT - Thursday – Sunday only, opens at 10 a, Event admission is not included; Children should be 12 yrs. or older to enter the CHT and all ages require a purchased ticket.*

*CHECKERED FLAG CLUB – Season or Daily (Wednesday – Sunday); Tickets include admission, pit passes, private grandstand, parking, continental breakfast, catered lunch, Saturday dinner with special guest speakers as well as official merchandise. Children should be 12 yrs. or older to enter the CFC and all ages require a purchased ticket. New to Checkered Flag Club Season (Wed-Sun) members receive a jacket and returning to Checkered Flag Club Season (Wed-Sun) members receive a Polo Shirt.*

*DIRECTIONS/LOCATION - The STIHL National Championship Air Races are held at the Reno-Stead Airport, 4895 Texas Ave., Reno, NV 89506. <https://www.google.com/maps/dir//4895+Texas+Ave+Reno,+NV+89506/@39.6595373,-119.8732489,16z/data=!4m5!4m4!1m0!1m2!1m1!1s0x80994956498dd063:0xe90ba211cb7d9242>*

*DISCOUNTS - Military and Senior discounts are available on General Admission tickets; discounts cannot be combined.*

#### **EVENT DAYS/HOURS**

*Monday – Tuesday: Aircraft qualifications. Pit passes will be available at the Pit Booth only.*

*Wednesday - Sunday:*

*Gates open at 7 am and close at 6 pm*

*Show starts at 8 am and ends at approximately 4:30 pm (5 pm on Sunday)*

#### **FEES**

**TAX** - 9% NV Live Entertainment Tax; Not applied to Pit Passes, Parking, or CHT

**FEES** - E-Ticketing & Credit card

**GOLF CART RENTALS** – Contact Sierra Golf Carts, Cindy Brent @ phone: 775.972.3205

**HOTELS** – Discounts for patrons are contracted at the end of July with:

*THE ATLANTIS*

*THE NUGGET*

*THE PEPPERMILL*

*THE ROW Hotels (Circus Circus, Silver Legacy, & Eldorado)*

#### **MERCHANDISE**

*Merchandise can be purchased online at [airrace.org/SHOP](http://airrace.org/SHOP).*

#### **PARKING**

*Checkered Flag Club – Daily or Season, included in the CFC package*

*Handicap - Daily or Season*

*Motorcycle - \$5 in Handicap Lot  
Reserved – Daily or Season*

#### *RV Parking*

*Season, dry camping with Sani-hut service available for a charge; early arrival and late departure by a few days is accepted*

**West Lot** – available for purchase through the RARA office at a later date. Stay tuned! For returning RV guests, last year's space(s) are on hold, and for those on a wait list, you are next in line, on a first come first served basis.

**Optimist Lot** – handled by Lorraine Seabert at 775.853.6578, 775.848.2210 or [brettandlorraine@aol.com](mailto:brettandlorraine@aol.com)

*PIT PASSES & WRISTBANDS - Pit passes must be exchanged for a pit wristband (whether Daily or Season) at the Pit Area Will Call in order to make entry into the Pit Area.*

#### *PROHIBITED ITEMS*

*Animals, unless a service animal*

*Umbrellas*

*More than 1 bottle of water*

*Food*

*Electric bicycles, one-wheels, ETC. are not allowed, only electric scooters for handicap use are permitted*

*Chairs are prohibited in the pit area*

*RACE/PERFORMER SCHEDULE - Posted on our website at [airrace.org/EVENT/2022](https://airrace.org/EVENT/2022) AIR RACES SCHEDULE in late August and is subject to change due to weather, safety and/or flight operation factors.*

*SCHOOL FIELD TRIPS - All local schools are eligible for free field trips (guardians must purchase admission tickets). Call Reza with the STEM Education Discovery Program at 702.879.9100.*

#### *SHADE LOCATIONS*

*Checkered Flag Club Hangar*

*Chairman's Hospitality Tent*

*Food vendor areas offer a few shaded areas for temporary relief*

#### *SHUTTLE*

*Go to our website at <https://airrace.org/reno-air-races-tickets/> for details and a link to [purchase](#). Shuttles are provided by Amador Stage Lines, The Row casino resort hotels (Eldorado, Silver Legacy & Circus Circus) will run every 20 minutes and the Nugget, and will run every hour, both lines starting at 7am and ending around 6pm.*

*SMOKE/WEATHER - We have no control over wildfire or weather, nor can we foresee if either will ground a race. We will monitor and adjust based on current conditions during the event.*

*VENDORS/EXHIBITORS – call Ardie Carrick, RARA’s Vendor/Exhibitor Coordinator at ext. 110*

*FOOD VENDORS – contact J.P. Pinocchio at 775.846.5151*

*VOLUNTEERING - Applications can be found online at [airrace.org/About/Volunteer](http://airrace.org/About/Volunteer). You must contribute a minimum of 16 hours (2 days) during race week. Some form of compensation may be offered to non-profit groups who donate their employees' time.*

*WHAT TO WEAR - The weather can vary from very low temperatures in the morning to high temperatures, precipitation and wind in the afternoon. We recommend that you wear layers, a hat, and sunscreen, & drink lots of water!*

*WHEELCHAIR SEATING - Is available in the General Admission seating area in front of the grandstand*

**Contact Information for Reno Air Racing Association office**

[www.Airrace.org/Tickets](http://www.Airrace.org/Tickets)

Email: [tickets@airrace.org](mailto:tickets@airrace.org),

Phone: 775-972-6663

*Go to the next page for PERFORMANCE and PACKAGE COMPARISONS*