

RARA 2021 Ticket Sales FAQs

How can I buy tickets? The easiest way is with a credit card through Etix online or by phone. If you prefer to pay by check you can call the RARA office to reserve your order, then mail a check to the office.

What if I rolled over my tickets from last year? You do not need to do anything. The roll overs have been processed by Etix. If we had an email on file you should have received an email confirmation. If you did not, please call Etix at 1-800-514-3849 and provide them with your first and last name.

Where can I buy tickets? All tickets are available through Etix online or by phone at 1-800-514-3849. RARA's office staff is currently very limited, so while we can help, there will likely be some delays. We will also have very limited hours for the Box Office on-site during the event for cash sales only, but advance sales are highly recommended.

How do I renew my tickets? Ticket renewals are available now. If you would like to reserve your previous seats and did not roll them over from last year, please visit this [link](#), or call Etix today at 1-800-514-3849.

What if my tickets are lost or stolen? Contact Etix at 1-800-514-3849 to have your tickets reissued.

Do you offer refunds? While our standard policy is no refunds, we are sensitive to the uncertainty created by COVID-19 and ultimately did offer refunds in 2020. As early ticket sales are essential to this year's success, we will be offering refunds for tickets purchased prior to May 31 in the event of a cancellation.

Can I print my tickets at home? This year's tickets, aside from Box Seats, will be digital so there is no need to print them unless you want to. We will simply scan your phone at the gate. Box Seat tickets will remain paper this year, so be sure to bring those to the races!

Will there be a Will Call/Box Office at the races? Yes, there will be a Will Call/Info Booth for questions, and a Box Office but it will be open with limited staffing for cash purchases.

Is parking included? Parking is not included in the ticket price, unless you purchase Checkered Flag Club or Box Seat tickets. Parking will be available for purchase through Etix on Wednesday, April 7.

Who do I talk to about RV spaces or memberships? We are currently working on those platforms and they will be available for purchase very soon through Etix online or by phone.

How can I sign up to receive updates and news about the races? You can subscribe to receive emails [here](#). Follow us on Facebook, Instagram and Twitter and keep an eye on the website for up-to-date information.

ETIX CONTACT INFORMATION

<https://www.etix.com/ticket/online/>?

Phone: 1-800-514-3849

AIR RACE CONTACT

If you have further questions, you may contact our office at 775-972-6663 or info@airrace.org. *Please note that we are operating with limited staff, which may cause a slight delay in response times.*